

# Matrix Collaborative Messaging



Matrix Platform is designed to improve productivity and collaborative working process across departments and teams.

**High Volume Collaborative Messaging** is seamlessly integrated with a suite of Matrix tools and applications to provide you with a single desk top environment - for limitless switching between messaging, vessel database and analysis tools, customizable reporting and estimation software.

**Collaborative Working** – easy to set up rules can be applied to incoming and outgoing messages ensuring that the right workgroups and individuals ‘view’ messages – keeping vital data in front of the right people. It’s easy to identify who is working on a specific message, and when they have completed the task; ensuring that messages are always picked up and actively managed.

**Proactive message filtering** – Matrix proactively searches, flags up and retrieves emails and faxes relevant to a specific fixture as they arrive enabling you to prioritize vital revenue generating commercial messages, over less important communication. Matrix serves the data you need directly up to you.

**Fast and powerful search** – fully customizable and intuitive search options allow you to interrogate messages stored in the database.

Sophisticated auto-filing - all incoming and outgoing messages and data files such as word documents, PDF and spreadsheets are automatically filed.

**Group AddressBook** - smart indexing and a speedy auto-fill function helps you search and maintain your contacts and associated notes quickly.

**Keep your edge while on the move** – Matrix emails can be accessed on all popular mobile platforms including Apple iOS, Android, Blackberry and Windows mobile ensuring you never miss an important message. Messages marked as read on your smartphone/tablet will appear as ‘read’ on the Matrix client so your colleagues know that you have read the email. Messages sent from a smartphone or tablet will go through Matrix as if you sent it from the Matrix client itself, all messages will have numbers and appear in the Matrix client as normal.

**Microsoft Outlook Integration** - Matrix can integrate with Outlook enabling you to copy messages and contacts between both systems.

#### **All world languages**

As part of global industry, we know you need to satisfy requirements of Principals and clients from across the globe. Matrix data storage is completely based on Unicode characters enabling all world languages and character alphabets to be used.

SDSD has supported the maritime industry with software and services since 1983

Book a demo today, and also find out how we can help you improve productivity and collaborative working process across department and teams with Matrix Platform

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